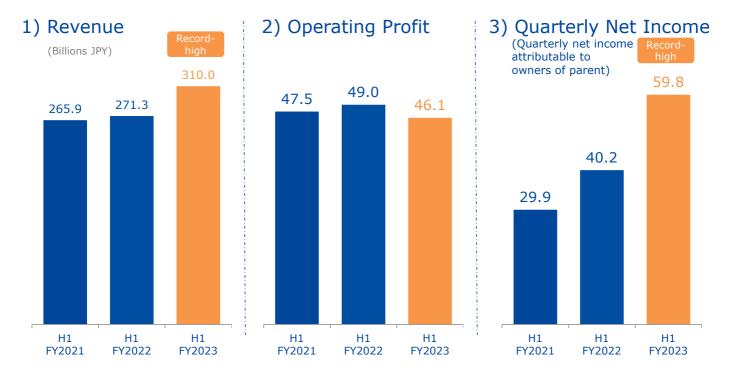


### **Financial Results**

the six months ended September 30, 2022

November 14, 2022

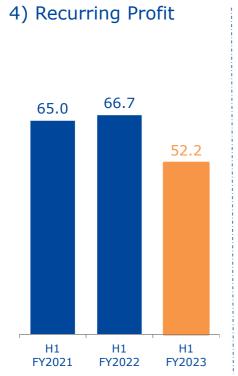
#### **Performance**



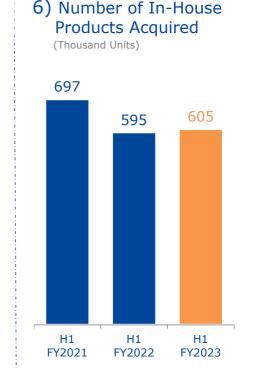
\*Due to the early adoption of IFRS 17, some of the financial results for FY2022 differ from the previously disclosed figures. (Same hereafter)

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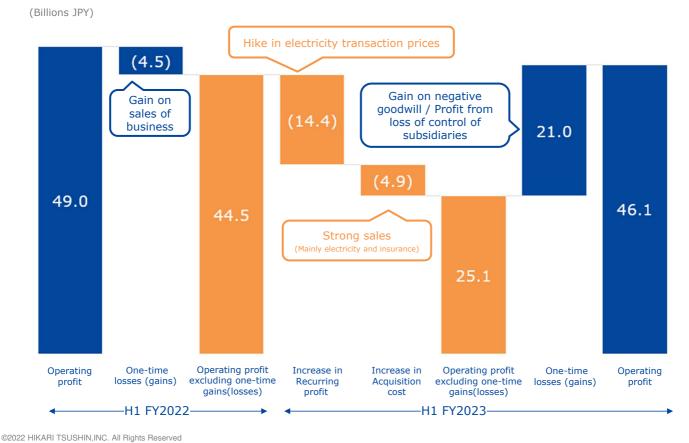






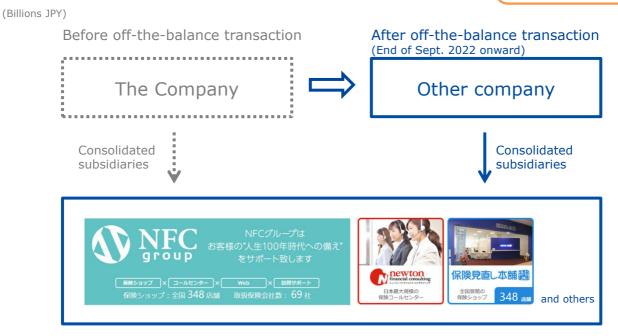
Recurring Profit decreased under the influence of a hike in electricity transaction prices, but operating income decreased slightly due to profit from loss of control of subsidiaries, and quarterly net income increased due to foreign exchange gains.

#### YoY Comparison of Operating Profit



#### Moving the Insurance Sales Agency Business Off the Balance Sheet

Profit of 18.1 billion yen from a loss of control of subsidiaries

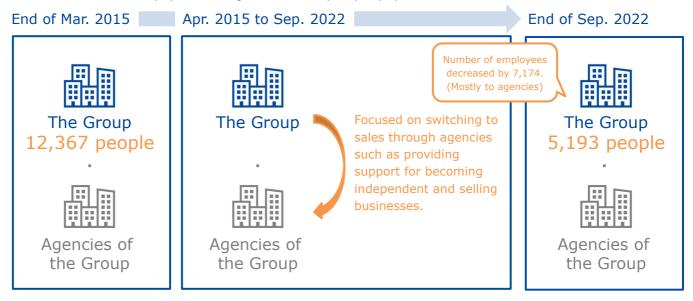


Moved off the balance sheet business that carried insurance call centers, 348 insurance shops and 1,500 employees.

4

## Changes in the Number of Employees\* and Sales Channels

\*Consolidated number of employees + Average number of temporary employees



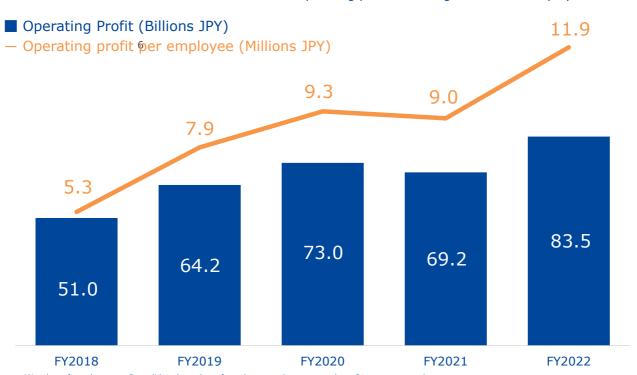
Focused on expanding sales through agencies, which brings higher operating profit per person.

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#### Operating profit per employee

(Operating profit ÷ Average number of employees)



<sup>\*</sup>Number of employees = Consolidated number of employees + Average number of temporary employees.

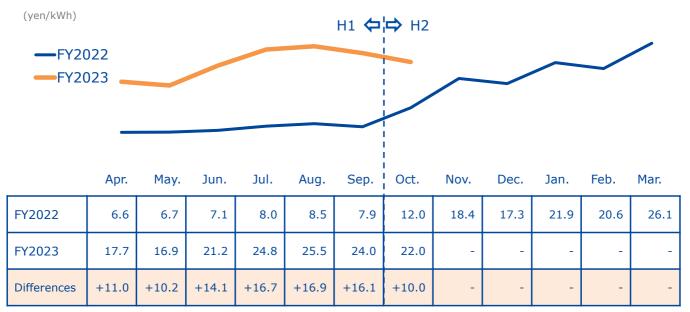
Average number of employees during the period = (Number of employees at the end of the previous period + Number of employees at the end of the current period) ÷ 2

#### **Electricity Transaction Prices**

The average for the first half was 21.3 yen, up 13.9 yen YoY.

#### Spot Market monthly average system prices

(Japan Electric Power Exchange, JEPX)



Prepared by Hikari Tsushin based on the JEPX disclosed data

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#### Electricity Prices Progress of Risk-hedging and Sensitivity to the Electricity Transaction Prices

Progress of Measures to hedge the risk of fluctuations in electricity transaction prices

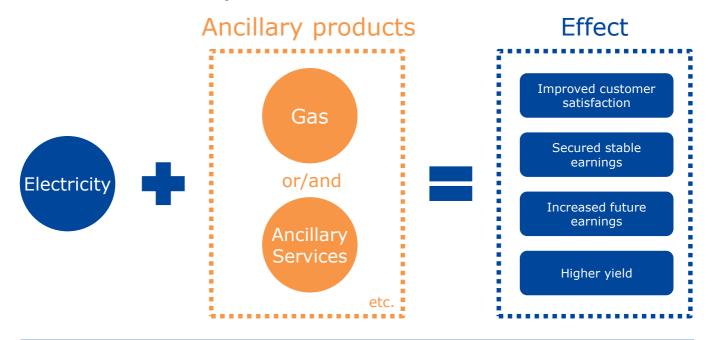
Sensitivity to the Electricity Transaction Prices (Estimated impact on recurring profit and operating profit)

1) Review of Procurement Composition	
Procurement at fixed prices rose 3% YoY (H1 FY2022: 45%, H1 FY2023: 48%)	
2) Changes to the Provided Plan	
On schedule  * Only new plans that hedge risks of price fluctuations will be provided for Individual Electricity and Corporate Electricity, starting Q3	

	Period: Q3 to Q4		
	JEPX Spot Market Average System Price	Estimated difference from forecasts	
	10 yen/kWh	+6.6 billion yen	
	20 yen/kWh	0 billion yen	
22.0 ye October F		(3) billion yen	
	30 yen/kWh	(0.7) billion yen	
	40 yen/kWh	(1.5) billion yen	

[Ref.] JEPX Spot Market Average System Price 11.1 yen for FY2021, 13.4 yen for FY2022, 21.3 yen for H1 FY2023, 22.0 yen for October FY2023

## Cross-Selling and Up-Selling in the Electricity Business



We conduct ancillary sales of various products that meet customer needs.

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#### Main Business and Segments

		In-house Products	Segments	Third-party products
Main Business	siness Description		Individual Customer Service	Commission -based Sales
Internet connection line	Sales of MVNO business, Sales of optical fiber line, etc.	1	<b>✓</b>	<b>V</b>
Electricity	Provision of Electricity as electricity retailers	1	<b>✓</b>	-
Industry-specific IT Solutions	Online reservation service	/	-	-
Insurance	General insurance, Small amount & short term insurance	-	<b>V</b>	-
Water delivery	Provision and sale of water coolers	-	<b>✓</b>	-
Mobile phones	Sales of mobile phones	-	-	<b>✓</b>
OA equipment	Sales of photocopy machines, etc.	-	-	<b>✓</b>

<sup>\*</sup> Insurance sales by agent was moved off the balance sheet at the end of H1 FY2023.

#### **Examples of Insurance Business**

(General insurance, Small amount & short term insurance)

(1) Communication device repair insurance

# Mobile Insurance COVETATIO保険 Coverage for repair costs. Coverage for up to multiple devices under a single policy. Coverage will be kept intact after changing to different models. Coverage for all mobile devices.

(2) Death insurance

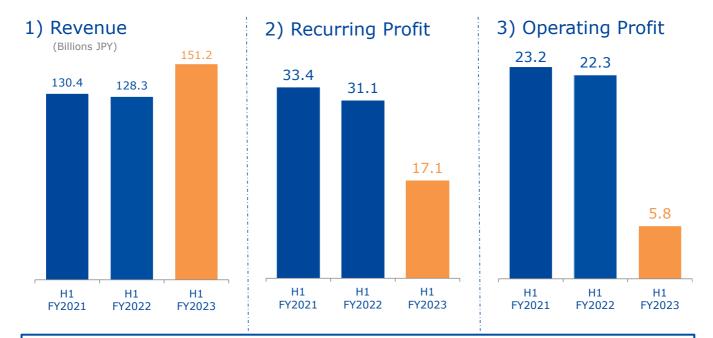


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#### Corporate Service

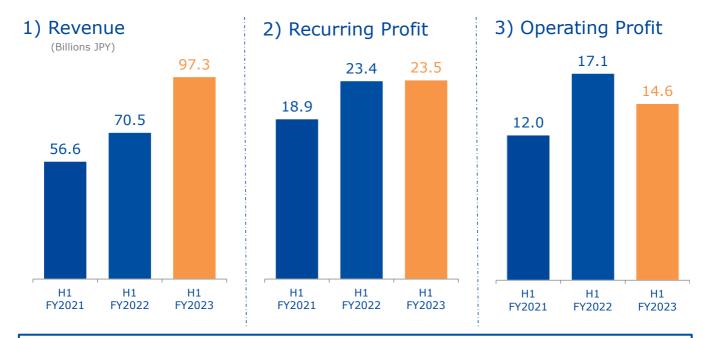
Main business: Internet communication line, electricity, industry-specific IT solutions, etc.



Profit decreased due to the impact of a hike in electricity transaction prices.

#### **Individual Customer Service**

Main business: Internet communication line, water delivery, electricity, insurance, etc.



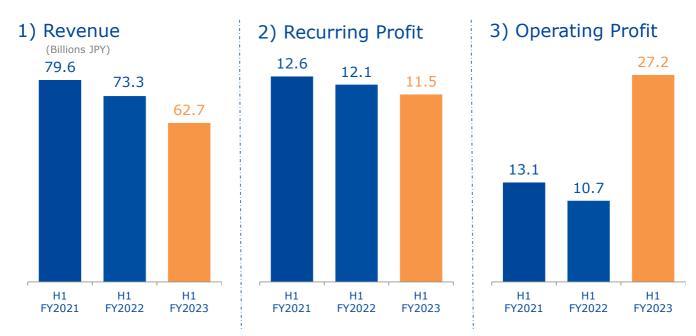
Operating profit decreased due to a hike in electricity transaction prices and a temporary decline in profit.

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#### Commission-based Sales

Main business: Commission-based sales for mobile phones, OA equipment, insurance (H1 FY2023), etc.



Profit increased due to moving insurance sales agency business off the balance sheet.

## Non-Operating Profit A one-time gain (gain on foreign exchange) was 19.7 billion yen in H1 FY2023

(Billions JPY)	FY2021	FY2022	FY2023
(Billions 31 T)	H1	H1	H1
Operating Profit	47.5	49.0	46.1
Financial revenue + Financial expenses	(1.7)	3.0	26.4
Share of loss (profit) of entities accounted for using equity method	2.1	8.4	9.6
Other non-operating expenses (income)	2.1	0.2	0.0
Quarterly profit (loss) before income taxes	50.1	60.8	Record-high 82.2
Corporate income tax expenses	(17.6)	(17.5)	(22.3)
Non-controlling interests	(2.4)	(2.9)	(0.1)
Quarterly net income attributable to owners of parent	29.9	40.2	Record-high 59.8

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#### Revision to Earnings Forecast

Revenues and profit forecast to increase YoY

(Billions JPY)	FY2022	FY2023		
	Actual Results	Before	After	YoY
Revenue	578.2	600.0	620.0	+8.2%
Operating Profit	83.5	77.0	85.0	+1.7%
Quarterly net income and net income attributable to owners of parent	87.5	66.0	88.0	+0.5%

#### Consolidated Cash Flows

(Billions JPY)

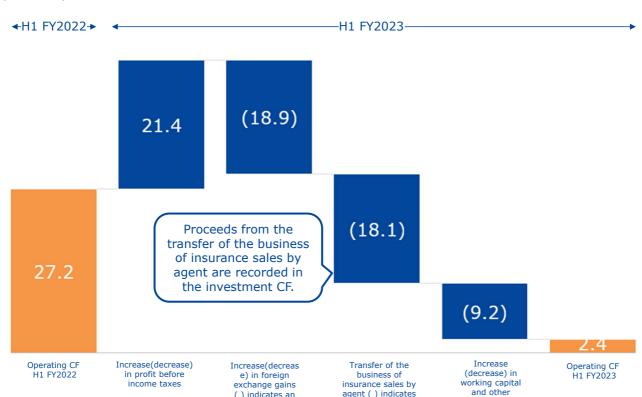
	FY2021	FY2022	FY2023
	H1	H1	H1
Cash Flow from Operating Activities	+38.7	+27.2	+2.4
Cash Flow from Investing Activities	(51.6)	(55.8)	(33.8)
Free Cash Flow	(12.8)	(28.6)	(31.4)
Cash Flow from Financial Activities	+27.1	+8.2	+76.7

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#### Operating Cash Flow YOY

(Billions JPY)



exchange gains
( ) indicates an increase

insurance sales by agent ( ) indicates profit

#### **Net Cash Assets**

\*Cash and deposits + Listed investment securities (not including listed subsidiaries) — Interest-bearing liabilities



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## Revision of Dividends and Dividend Forecasts (Dividend Increase)

		EV2022		FY2023 (E)	
		FY2022	Announced in August	Announced in November	Difference
Div	ridends per share	¥491	¥524	¥536	+9%
	Q1	¥119	¥131	¥131	+10%
	Q2	¥121	¥131	¥135	+11%
	Q3	¥124	¥131	¥135	+8%
	Q4	¥127	¥131	¥135	+6%
Bas	sic net income per share	¥1,927	¥1,383	¥1,963	+2%
Div	ridend payout ratio	25%	38%	27%	-

#### Reference Materials

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#### Reference Materials

- Business Overview
- Performance for the Last Five Fiscal Years
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#### **Business Overview**

The company and the company group make their core business stock business where continuous revenue is expected from usage fees, etc., after the sale of goods and services, and aim to contribute to stakeholders including customers, business partners, shareholders, employees and society, etc., through diffusing various goods and services widely to individual and corporate customers.



Key Features	(1) Strong sales structure	(2) Earnings stability
(3) High capital efficiency	(4) High short-term liquidity	(5) Corporate culture

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Key Feature (1)

#### Solid Sales Structure

As of March 31, 2022

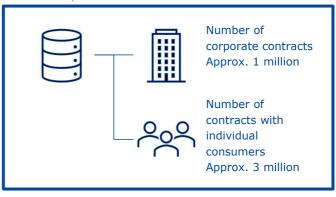
#### Sales network

#### Mainly leverage agencies



#### Customer base

Sell mainly to SMEs and individual consumers



#### Sales channels Primarily push marketing



#### **Earnings Stability**

#### **Business Model**

The Group's core business is "stock business" where continuous revenue is expected from usage fees after the sale of products and services.

(Example) Electricity usage fees, fees for internet connection lines, etc.



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#### **Revenue Composition**



72% of revenue is "recurring revenue," which is continuous revenue. (FY2022)

#### Risk Diversification



Key Feature (3)

#### High Capital Efficiency

#### Management by indicators

Manage businesses by various indicators such as business yield (future profit from an investment relative to its investment cost).

#### Swift decision-making

Quickly make decisions to expand the scale if high capital efficiency, reduce the size/withdraw/sell if poor capital efficiency in order to avoid focusing investment in businesses with poor capital efficiency.

#### Result(FY2022)

Given that profit and loss on listed stock investments do not affect operating profit, ROA can be said to be 10.8% in real terms.

ROA *1 (Return on assets)	6.2%
Actual ROA *2	10.8%
ROS (Return on sales)	14.6%

<sup>\*1</sup> Operating profit/Total assets (average for the period)

<sup>\*2</sup> Deduct the book value on BS of listed stocks (average for the period) from the value of denominator of \*1.

Key Feature (4)

#### High Short-term Liquidity

(Billions JPY)

#### Net Cash Assets(As of March 31, 2022)

Net cash position is 343.6 billion JPY, taking into account the value of highly liquid listed investment securities held.

1	Cash and cash equivalents	338.2	-
2	Interest- bearing liabilities	(612.6)	Average period of outstanding borrowings Approx. 93 months
3	Listed investment securities	(618.0)	Fair value
Total	Net Cash Assets	343.6	-

#### Cash Reserves (As of March 31, 2022)

Hold cash reserves in excess of the balance of interest-bearing liabilities due within three years.

1	Cash and cash equivalents	338.2
2	Balance of interest- bearing liabilities due within 3 years	(212.3)
Total		125.9

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#### Key Feature (5)

#### Corporate Culture

#### Meritocracy

Give everyone experience (authority) regardless of age, gender, nationality or educational background. Recognize employees who have delivered results. Meritocracy

#### **Frugality**

Management takes the lead in practicing frugality and executes cost reduction and cash flow improvement thoroughly.

#### (Examples)

- Expenses for special seats, even for the management members, are not born by the company.
- No lavish head office
- Periodic inspection on telephone usage and travel expenses for sale marketing activities.

#### Adaptation to changes

For flexible response to changes, the company strives for swift decision-making through a flatter organizational hierarchy and appropriate delegation to each department.

#### Reference Materials

- **Business Overview**
- Performance for the Last Five Fiscal Years
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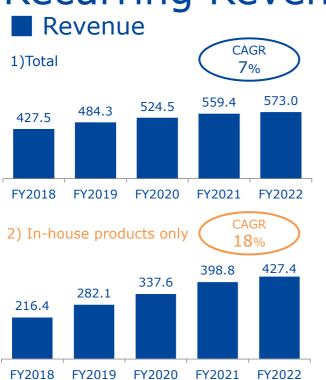
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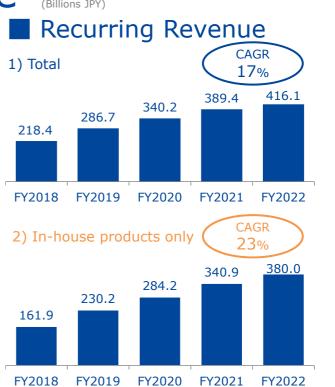
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#### Revenue/ Recurring Revenue

Ratio of recurring revenue to revenue: 72% (FY2022)

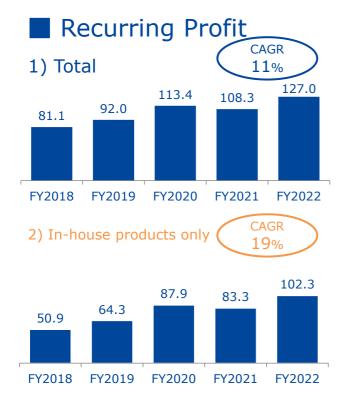
(Billions JPY)

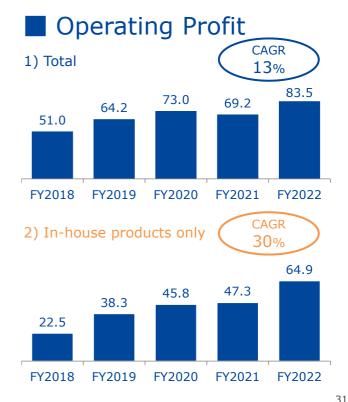




#### Recurring Profit/Operating Profit

(Billions JPY)

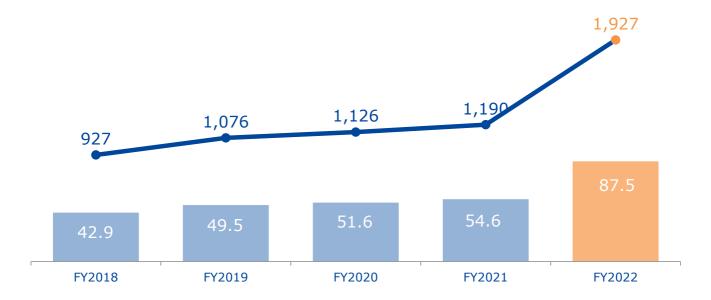




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#### Basic Earnings per Share CAGR 20%

- Basic earnings per share (JPY)
- Profit attributable to owners of parent(billions JPY)



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#### Financial Strategy

#### **Financing** Investment Diversification **Business** Agile financing Invest in capital according to use efficient businesses of means investment Ensuring competitive Strategic saving advantages / Long-term financing, in Securing funds for repayments Long-term /Securing funds principle for debts maturing over the for repayment next three years Fixed Investment Financing at fixed Invest if surplus funds rates, in principle interest rate of surplus

#### Diversification of Financing

#### Financing

## Indirect financing Bank borrowings Lease Other Domestic wholesale bonds Domestic retail bonds Other

#### Total interest-bearing debt

(Billions JPY)

	20/3	21/3	22/3
Total	399.6	514.1	612.6
Of which, bonds	285.7	393.4	493.5
Of which, bank borrowing	93.7	102.6	101.2

Continuous financing against a backdrop of the low interest rate environment.

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#### Financing(2)(3)

#### Long-term Financing and Fixed Interest Rates

#### Average Period of Outstanding Borrowings

Un	it: month(s)	20/3	21/3	22/3
0	verage period f outstanding orrowings	83	85	92
	Of which, bonds	113	100	106
	Of which, bank borrowing	26	27	29

#### Composition of Fixedrate Borrowings

Formula: Fixed-rate interest-bearing debt / Total interest-bearing debt

	20/3	21/3	22/3
Total	88%	90%	96%
Of which, bonds	100%	100%	100%
Of which, bank borrowing	49%	52%	73%

The company tries to make its financial foundation solid with financing by borrowing for as long a term as possible without risk of interest-rate fluctuations.

#### Capital Efficiency Management

#### Concept

## Business Return = Future Profit ÷ Customer Acquisition Costs Future Profit (NPV of Cash)

#### Monthly Capital Allocation Review

Rank	Products	Sa Met	les hod	Business Return	Check
1	А	Indirect Web		× %	<b>/</b>
2	В	Indirect TMS		у %	/
3	С	Direct	Booth	у %	/
4	А	Indi	Door-to dc sales	z %	-

Check future profits relative to acquisition costs and focus on businesses and sales that meet or exceed certain standards.

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Customer Acquisition Costs

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#### Fund Management (1) Business Investment

#### Capital Efficiency

		FY2020	FY2021	FY2022
Return on Equity		19.0%	16.1%	20.3%
Return on Assets		8.2%	6.2%	6.2%
-	or] Total assets - BS book value cks (average for the period)	12.4%	9.9%	10.8%
Operating Profit Margin		13.9%	12.4%	14.6%

Given that profit and loss on listed stock investments do not affect operating profit, ROA can be said to be 10.8% in real terms.

#### Cases of Ensuring Competitive Advantage

(1) Water delivery

No.1 market share in Japan

(2) Electricity

Increase in market share while adapting to changes in the business environment

Sales ability



Ample funds

Fluctuations in transaction prices



Ample funds

We have more funds than our competitors. We expanded the business size and obtained the largest share in Japan as a result of active investment related to customer acquisition costs while maintaining a certain level of yield.

A surge in working capital due to soaring electricity transaction prices was addressed with ample funds. We invested in M&A while competitors struggle. Market share is increasing.

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Fund Management (2) Strategic Savings - Securing funds for repayment

#### Cash Reserves

(Billions JPY)

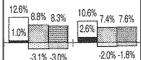
		FY2020	FY2021	FY2022
Cash and cash equivalents		272.1	324.5	338.2
	ance of interest-bearing ilities due within 3 years	161.1	221.5	212.3
	Within 1 year	62.6	138.4	109.3
Over 1 year but within 2 years		69.9	31.3	63.3
	Over 2 year but within 3 years	28.4	51.7	39.5

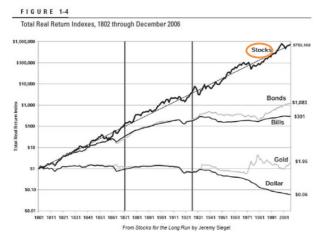
Hold cash reserves in excess of the balance of interest-bearing liabilities due within three years.

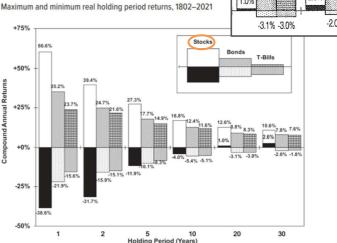
#### Method of Investing Surplus Funds

Jeremy Siegel wrote in his book, "Stocks for the Long Run," that from 1802 to 2006, (1) stocks showed the fastest growth in investment returns and the best long-term stability in the United States; (2) holding stocks in the United States for 17 years or longer resulted in no real losses; and (3) the long-term yield of stocks also exceeded that of bond investments in 16 countries including Japan.

20-year and 30-year holdings were expanded







(Ref.) Jeremy Siegel, Stocks for the Long Run. Nikkei bp. 2009 p 10, 23, 24

We believe that investment in stocks is an appropriate way to invest surplus funds.

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#### Fund Management (3) Investment of Surplus Funds

#### Characteristics of Our Stock Investment

	Example of funds	The Company		
Recognition of investment targets	Stocks	Business	Judgment is not based on market trends	
Investment period	With a deadline	Without a deadline	Partial holding of companies we want to work with indefinitely	
Maximum holding ratio	Yes	No	Possible to operate as a consolidated subsidiary as a business company	
Liquidity of stocks	Investment targets are high-liquidity stocks	Regardless of liquidity	We can invest even in low-liquidity stocks	
KPI	Capital gains, income gains, etc.	EY	Not affected by stock price fluctuations (market prices)	

We can manage surplus funds for a long period.

Fund Management (3) Investment of Surplus Funds

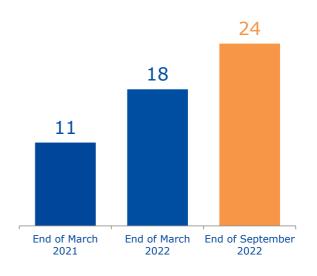
#### Major Listed Companies that Became Consolidated Subsidiaries /Number of Affiliated Companies Accounted For by the Equity Method

\*This is merely a case study, and does not imply that the current listed stock investments are intended to make investee companies a consolidated subsidiary.

■ Major Listed Companies That Became a Consolidated Subsidiary

	Stock name	Start of investment	Time of becoming a consolidated subsidiary
1	FT Group (formerly FT Communications)	Q3 FY2007	Q1 FY2014
2	iFLAG (formerly Telewave)	Q4 FY2007	Q3 FY2016
3	Intea Holdings	Q1 FY2011	Q4 FY2017
4	WebCrew	Q1 FY2014	Q3 FY2015
5	Premium Water Holdings (formerly Water Direct)	Q4 FY2014	Q4 FY2015
6	CHIC Holdings (formerly ACTCALL)	Q3 FY2019	Q4 FY2019

Number of Affiliated Companies Accounted For by the Equity Method (Listed Companies Only)



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Fund Management (3) Investment of Surplus Funds

## Listed stock investment policy/approach (Principle)

- Net investment
- Stability
- \*Invest in stable companies with sound cash flow, recurring revenue, solid financial foundation, etc.
- We regard purchasing stocks as owning part of the business
- We aim to establish a good relationship with companies we have invested in

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#### Listed company stock investment status

(1) EY	20	21	2022		
(Billions JPY)	End of September	End of December	End of March	End of June	End of September
Investment book value (Acquisition price)	417.4	452.1	456.0	476.5	510.2
[Ref.] Market value	618.1	638.0	618.0	643.6	697.4
Look-through earnings Last 12 months *	58.9	64.2	70.8	72.2	76.4
[Ref.] Of which, affiliated companies accounted for by the equity method	12.1	12.1	11.8	11.9	13.1
Earnings Yield Look-through earnings / Investment book value	14.1%	14.2%	15.5%	15.2%	15.0%
Number of companies we have invested in	481	511	499	496	470
Of which, affiliated companies accounted for by the equity method	16	17	18	22	24

<sup>\*&</sup>quot;Look-through earnings" is calculated by multiplying operating profit of each of the companies we invested in by our stock holding ratio and adding all them up.

Fund Management (3) Investment of Surplus Funds

## Listed Company Stock Investment Status (2) Look-through Performance and Indicators

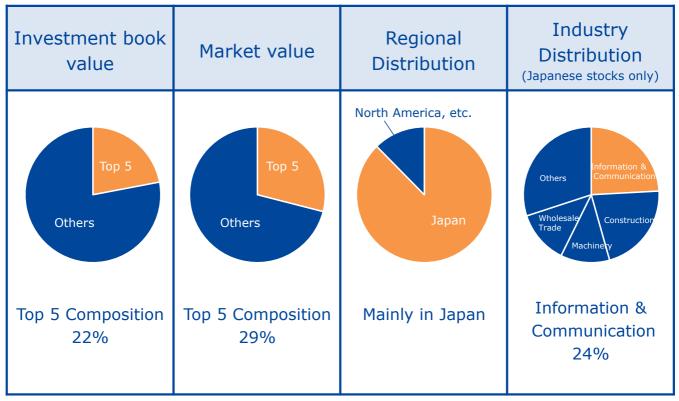
(Billions JPY)		
PL	Look-through revenue	1,277.7
	Look-through earnings	76.4
	Look-through basic earnings	64.3
BS	Look-through net cash assets	277.8
	Look-through total assets	1,321.7
	Look-through shareholders' equity	61.7

Indicator	EY	15.0%
	PER	7.9
	PBR	0.8
	Dividend yield	3.5%

- \* As of the end of September 2022.
- \* PL/BS is calculated by multiplying the figures of each company we invested in by our stock holding ratio and adding all them up.
- \* PL is calculated based on the figures of the last 12 months (4 quarters of the last 12 months from the record date for which financial results have been announced), and BS is calculated based on the figures for the previous fiscal year (financial results immediately before the record date).
- \* All the indicators are the ratio to investment book values. 46

<sup>\*&</sup>quot;Last 12 months" means four quarters from April 2021 until the end of March 2022 for which financial results have been announced. 45

## Listed Company Stock Investment Status (3) Portfolio



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#### Reference Materials

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#### Shareholder Return Policy (Principle)

#### (1) Dividend

#### Be aware of progressive dividends\*

\*Not reducing but maintaining or increasing the amount of dividends

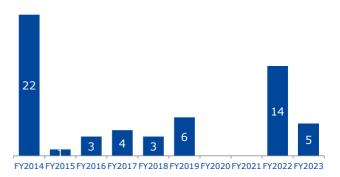
■ Dividends per share (JPY)



(2) Repurchase of treasury stock

Agile repurchase according to stock prices

- Aggregate amount of treasury stock repurchased (Billions JPY)
- 10-year cumulative total 59.6 billion yen



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Aggregate Amount of Treasury Stock Repurchased

#### Trend of Shareholder Returns

Total Return Ratio cumulative basis) 41%

(Billions JPY)



Dividend Payment Amount	6	7	8	10	13	15	17	20	21	23	145
Aggregate Amount of Treasury Stock Repurchased	22	1	3	4	3	6	0	0	14	5	59
Total Return Ratio	98%	42%	44%	37%	38%	43%	34%	37%	41%	32%	41%

#### Reference Materials

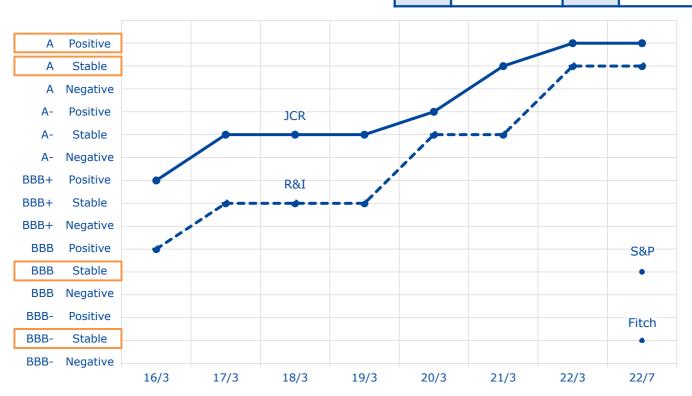
- Business Overview
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- Financial Strategy
- 4 Shareholder Return Policy
- **5** Other Supplementary Materials
- 6 Sustainability Information

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#### **External Ratings**

JCR	A(Positive)	S&P	BBB(Stable)
R&I	A(Stable)	Fitch	BBB-(Stable)



#### **Explanation of Recurring Profit and Acquisition Cost**

(Billions JPY)	FY2022				
	Total	Recurring		Lump sum	
Revenue	573.0	Communication usage fees from Company's customers, commission income from telecommunication carriers and insurance companies	416.1	Initial commission income, hardware sales proceeds of hardware, etc.	156.9
Cost of goods sold + SGA expenses	(485.4)	Cost of service provided, cost of customer retention such as billing costs, etc.	(289.0)  Hardware purchasing cost, personnel expenses for marketing, sales commission to secondary agents, etc.		(196.4)
Operating Profit	83.5	Recurring Profit	127.0	Acquisition Cost	(43.4)

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Methods and Range of Stock Valuation by Disclosure Material

Disclosure material	Account Item	Evaluation Method	Range		
			Consolidated Subsidiary	Equity method Affiliate	Others
Consolidated statement of financial position	Investments accounted for using equity method	Net Asset value	-	Listed and unlisted companies	-
	Other financial assets	Fair value	-	-	Listed and unlisted companies
Financial results	Book value of listed stock investments	Acquisition price	-	Listed companies only	Listed companies only

	Account Items	Ra	Line Items	
	Account Items	Before	After	Impacted
Decrease in Shareholdings	Profits or Losses from Sales of Shares Revaluation Gain at Exclusion of Stock	Consolidated Subsidiaries	Consolidated Subsidiaries	No profit*
		Consolidated Subsidiaries	Equity Method Affiliates/ Others	Operating Income
		Equity Method Affiliates	Equity Method Affiliates/ Others	Pre-tax Profits
		Others	Others	Comprehensive Income
Increase in Shareholdings	Profits or Losses from Step- by-Step Acquisition of Stocks	Equity Method Affiliates	Consolidated Subsidiaries	Pre-tax Profits
		Others	Equity Method Affiliates/ Consolidated Subsidiaries	Comprehensive Income
	Gain from Negative Goodwill	Others/ Equity Method Affiliates	Consolidated Subsidiaries	Operating Income
		Others	Equity Method Affiliates	Pre-tax Profits
No change in Shareholdings	Impairment Losses	Debt Instruments (Preferred	Pre-tax Profits	
		Equity Instruments	Comprehensive Income	
	Unrealized Gains	()thers		Comprehensive Income

<sup>\*</sup>The difference between the equity interests sold and the sale price is the capital surplus.

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#### Reference Materials

- Business Overview
- Performance for the Last Five Fiscal Years
- Financial Strategy
- 4 Shareholder Return Policy
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#### Our Sustainability

#### **Management Principles**

- Contribute to stakeholders by providing products and services that meet the needs of the times
- Follow the true nature of our company as we respond in a timely and appropriate manner to those changes, and take a medium- to long-term perspective to propose and implement strategies aligned with the circumstances of the times, in order to improve our sustainable corporate value

#### Management Vision

- Secure stable earnings and stable profit growth based on recurring profit

#### Materiality

 Adapt to changes in the business environment (1) Revenue
Structure/Risk
Diversification

(2) Pursue Capital
Efficiency
Development

(3) Human
Resource
Development

(4) Speedy
Management

Governance

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#### (1) Revenue Structure/Risk Diversification

#### Revenue Structure

Business model centered on recurring profit, which is long-term, stable earnings

 $\frac{\text{Operating profit}}{\text{II}} + \frac{\text{Acquisition cost}}{\text{II}}$ 

Long-term, stable Mainly variable costs earnings

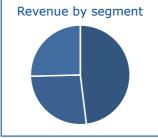
Recurring profit is long-term, stable earnings, and unlikely to see a large deterioration in the short run. Acquisition costs are variable costs, over which the company has control on its own. Accordingly, the revenue structure is adaptable to changes in the business environment.

#### Risk Diversification

A system that does not depend on a specific target (business, product, customer, business partner, sales channel, etc.)

Corporate customers Approx. 1,000,000

Agencies Approx. 1,000

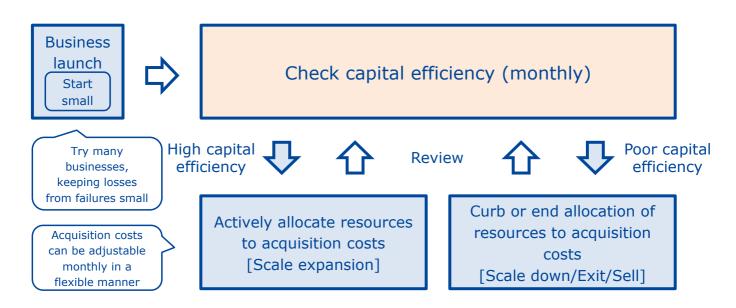




<sup>\*</sup> Number of customers and agents are as of the end of March 2022; net sales are actual results for the fiscal year ended March 2022

#### (2) Pursue Capital Efficiency

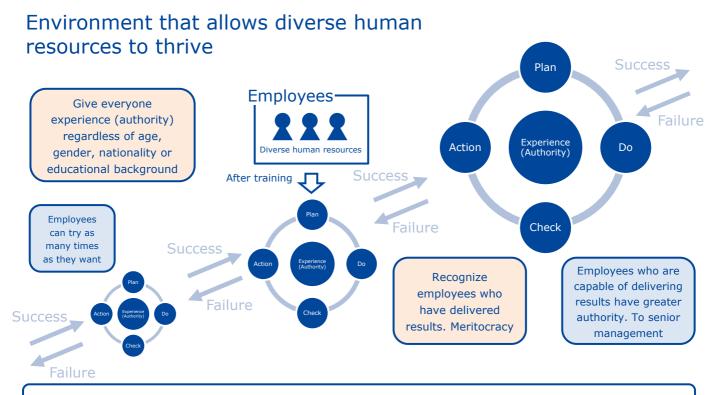
- Pursue high capital efficiency by avoiding focusing management resources on businesses with poor capital efficiency
- Improving capital efficiency with continual cost reduction and cash flow improvement regardless of business performance



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#### (3) Human Resource Development



Foundation: Work environment that allows employees to focus on their work

#### (4) Speedy Management

Swift decision-making with a flatter organizational hierarchy and delegation to departments

#### 5-levels Organization Hierarchy



- Decentralization allows for quick and decisive decision-making on opportunities and threats.
- Decisions can be made at the appropriate level and key issues can be addressed at each level of the organization.
- Employees can act on their own initiative.

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#### **Environment-1 Environmental Protection**

We are implementing the following measures working with local communities, experts, etc.

#### Forest maintenance activity

Considering that a forest with a high function to conserve water source creates a high-quality water resource and generates a rich dietary life, we are maintaining forests by thinning, etc. to create healthy forests.

#### Mt. Fuji clean-up activity

We regularly participate in clean-up activities held by local communities and specialists to protect the environment surrounding Mt. Fuji.

#### PET Bottle Weight Reduction

We reduced the weight of plastics bottle by 20% compared to conventional bottles. We now use fewer plastics by installing these new bottles in 97% of the products.

#### Provision of water to welfare facilities

To effectively utilize home delivery water that Premium Water's users did not receive and help to improve welfare, we provide local welfare facilities for the disabled with water servers and home delivery water free of charge.

#### Environment-2 Reduce resources and waste

#### Non-possession

- Tangible fixed assets accounted for 1.8% of the total assets as of the end of the fiscal year ended March 202.

#### Reuse

- When purchasing furniture and fixtures, used items are selected in principle.
- Reused shelves are available for employees to share stationery and office supplies, and this reduces the number of new items purchased and waste.

#### **Paperless**

- Other efforts include promoting paperless meetings including the meetings of the Board of Directors.
- Encourage suppliers to digitize invoices and other mailed items.

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#### Social-1 Development of management personnel

#### Promotion of diversity

- Through a thorough performance-based evaluation, the Group practices a fair performance evaluation that is free from bias based on age, gender, nationality and educational background.

#### Meritocracy

- Based on the idea that experience makes people grow, we give employees countless opportunities to tackle challenges, and highly evaluate those who deliver results. Those who can make achievements gain a greater authority and are promoted to executive positions.

#### Respect for human rights

- The Group respects human rights and the basic rights of workers, and strives to eliminate unfair discrimination, harassment, forced labor, and child labor.
- The Group focuses on allowing employees to perform activities in good mental and physical health by establishing a counseling desk for employees to talk about any troubles and worries that they may have.

#### Social-2 Creating a comfortable workplace

#### Working hours

- Long work hours and working on holidays are prohibited in principle.

#### Various systems

- The Group created a work environment that allows employees to work comfortably by developing systems including flextime, childcare leave and shortened work hours, and support systems for returning to work after childbirth.
- The Group promotes health improvement activities including subsidizing vaccination through the Group's health insurance association.

#### Setting up an opinion-box system

- We have established a system that allows employees to directly pass on their opinions, concerns, etc. to the management and executives while either disclosing their identity or doing so anonymously.

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#### Social-3 Social contribution activities

#### **Economic contributions**

- The Group runs businesses all over Japan, and its continuous profit growth leads to economic growth of the entire society, job creations in a broad range of fields and revitalization of local communities.

#### Contribution to local government

- The Group donates to Toshima-ku (head office location) some of the shareholder benefit items given by companies in which the Group invests. In November 2021, the Group received a letter of appreciation from the Toshima Ward Residents Council of Social Welfare.
- The Group donates used stamps to Toshima-ku Residents Council of Social Welfare. (Used stamps are turned into money and used as funds for the welfare businesses.)
- The Group regularly cleans the vicinity of Ikebukuro Station in Toshima-ku.
- The Group supports the NPO Ecocap Promotion Association that collects plastic caps of PET (plastic) bottles to raise money for vaccinations.

## Governance-1 Remuneration of Directors/Listed Stock Investments

#### Remuneration of executive directors

Remuneration of executive directors is determined based on indices including operating profit in order to incentivize executive directors to improve the intrinsic corporate value from a long-term perspective and to achieve performance targets from a short-term perspective. In June 2022, the Investment Audit Committee and the Compensation Committee were established to strengthen governance.

#### Listed Stock Investments

The Group complies with a certain degree of financial discipline (securing funds for repayment of interest-bearing debt for the next three years as cash reserves) and has established a committee (Investment Audit Committee), with a majority independent outside directors as members to develop an external monitoring system.

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#### Governance-2 Risk Management

#### Risk Management

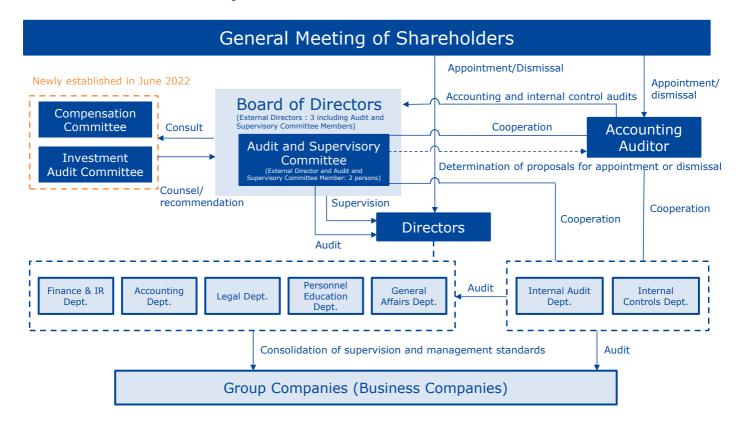
As part of our response to the basic policy for internal control determined by the Board of Directors, we hold regular meetings to gather internal risk information and report to the Audit and Supervisory Committee.

#### Information Security / Business Continuity Plan

To manage the personal information of our customers and employees properly, we are trying to establish a system that allows us to comply with laws and regulations, prevent breaches of contracts, gather and manage information, and propose an appropriate operational procedures.

In addition, we have set crisis management rules for the risks that would occur in our daily business operations and the risks caused by external factors such as disasters, and are creating a BCP system.

#### Governance-3 Corporate Governance Structure



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#### ESG data (consolidated)

			Unit	FY2022
E (Environment)	CO <sub>2</sub> emissions (Scope 1 & 2)		t-CO <sub>2</sub>	8,088
S (Social)	Number of employees	Total	Persons	5,310
	(regular employees)	Ratio of females	%	42
	Number of employees in	Total	Persons	952
	managerial positions (regular employees)	Ratio of females	%	18
	Number of female employees childcare leave	Persons	195	
	Average overtime hours per m (regular employees)	Hours	16	
	Utilization of paid leave (regula	%	64	

#### **Disclaimer**

Information mentioned in this material, other than that related to historical and current facts, is determined based on information currently available to HIKARI TSUSHIN and hypotheses built. Since information may be affected by uncertainties included in such hypothesis and judgement, and by changes in the future economic environment, etc., it may differ from future performance of the Company and the HIKARI TSUSHIN Group.

The forward-looking statements contained in this material are prepared as of the date of this material (or the date otherwise specified) as mentioned above. The Company neither has an obligation nor policy to update such forward-looking statements with the latest information whenever necessary.

Furthermore, information in regard to matters other than the Company or Group companies stated in this material are cited from sources such as public information. The accuracy and adequacy of such information are not verified by the Company, and therefore are not guaranteed. The Company will not be held responsible for any damage that may occur as a result of the use of this material.

#### **Notes in Regard to Insider Trading**

An investor (primary information receiver) who has received non-public material facts directly from a company shall not make sales or purchases of stocks, etc. before such information is "publicized" (Article 166 of Financial Instruments and Exchange Act). In accordance with the provisions of Article 30 of the Order for Enforcement of the Financial Instruments and Exchange Act, information is deemed to have been made "public" 12 hours after such information has been publicized in two or more journalistic organizations, or when notification to the security exchange is made by the company and further listed via electronic means (TDnet's Timely Disclosure Information Viewing Service and EDINET public website) as provided by the Cabinet Office Ordinance.